REVERIE™ ADJUSTABLE BED

OWNER’S MANUAL

Reverie Deluxe™ Adjustable Bed

Model Number: Deluxe A-AB-A18-WWM3-C
Serial No:
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**Reverie Deluxe™ Adjustable Bed**  
Model Number: Deluxe A-AB-A18-WWM3-C
SAFETY PRECAUTIONS

WARNING!
IMPORTANT SAFETY INSTRUCTIONS.
PLEASE READ THESE INSTRUCTIONS
THOROUGHLY BEFORE USING THIS
PRODUCT.
SAVE THESE INSTRUCTIONS!

When using an electrical furnishing, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS FURNISHING)

DANGER: To reduce the risk of electric shock:
- Always unplug this furnishing from the electrical outlet before cleaning.

WARNING:
To reduce the risk of burns, fire, electric shock, or injury to persons:
- Unplug from outlet before putting on or taking off parts.
- Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
- Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- Never operate this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damage, or dropped into the water. Return the furnishing to a service center for examination and repair.
- Keep the cord away from heated surfaces.
- Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
SAFETY PRECAUTIONS

WARNING: Risk of Injury:
Keep children away from extended foot support (or other similar parts).

WARNING: Risk of electric shock:
Connect this furnishing to a properly grounded outlet only.
See Grounding instructions.

GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER:
Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

SAVE THESE INSTRUCTIONS!

ADVERTISEMENT!

RISQUE DE CHOC ÉLECTRIQUE.
NE PAS UTILISER PRÈS OU DE PORTER DES PERSONNES UTILISANT DES DISPOSITIFS MÉDICAUX.
POUR MÉNAGE / RESIDENTIAL USE ONLY.
NE PAS UTILISER EN PLEIN AIR.
SAFETY PRECAUTIONS

This product is for use on a nominal 120-volt circuit, and has a grounding plug that looks like the plug illustrated in sketch A. A temporary adapter that looks like the adapter illustrated in sketches B and C can be used to connect this plug to a 2-pole receptacle as shown in sketch B if a properly grounded outlet is not available. The temporary adapter should be used only until a properly grounded outlet (sketch A) can be installed by a qualified electrician. The green colored rigid ear, lug, or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.

This product is for use on a circuit having a nominal rating more than 120 volts and is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

Unauthorized modifications could void the electrical portion of your warranty. Failure to use a properly grounded outlet for this product or modification of the plug will compromise this important grounding safety feature and may result in electrical shock, electrical fire, or faulty operation of the product.

FOR BEST RESULTS YOUR FULL MOTION BASE SHOULD BE PLUGGED INTO A SURGE PROTECTOR (not included).

WARRANTY PRECAUTION:
Do not open control box, motors or wireless remote controls (with the exception of the battery compartment if equipped). The warranty is void if these units are tampered with. Any repair or replacement of full motion base parts must be performed by an authorized technician.

IN-HOME USE AND HOSPITAL DISCLAIMER
Your full motion base is strictly designed for in-home use only. It is NOT designed for hospital use and is NOT designed to meet hospital standards. Do not use this bed with TENT TYPE oxygen therapy equipment or near explosive gases.

WARNING:
DO NOT USE NEAR PEOPLE USING OR WEARING MEDICAL DEVICES. FOR HOUSEHOLD/RESIDENTIAL USE ONLY. DO NOT USE OUTDOORS.
This product conforms to UL STD 962
IMPORTANT SAFETY FEATURES

Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.

If there is an overload weight condition on the head or foot mechanism, the control unit will automatically stop all functions. Once the excess weight is removed, the control unit will automatically allow all functions to resume operation after 30 seconds.

For your safety, this full motion base is equipped with special locking casters. In order to prevent the movement of this product, all six casters should be in the locked position. This can be accomplished by pushing down the locking latch on the caster. To resume mobility of the product, lift the locking latch up. You are strongly encouraged to place rubber caster cups or carpet squares under the casters in addition to locking them in place if the product is positioned on a hard surface floor such as hardwood, tile or linoleum. Although the casters are locked and will not roll, they may slide.

CONSUMERS WITH PACEMAKERS
As with any product that produces a vibrating motion (optional), it is possible that some pacemakers may interpret this motion as a false sense of movement and/or exercise. This may or may not affect your pacemaker. If you have any concerns, please consult your physician. For information on disabling the vibrating motors, please contact customer service by calling 1-800-973-8374.

USER-SERVICEABLE PARTS
This product is specifically designed to have no maintenance by you, the user. Therefore, you are encouraged not to open any motors, alter the wiring, or adjust, modify or change the structure of the product, as it will void the warranty.

POWER RATINGS:

MODEL NO: SY-66D
INPUT: AC 100V/110V - 50/60Hz, 1Amp
OUTPUT: DC 24V-3A
FUSE: 1A 250V (Max 1.5A)

The input transformer voltage is AC120V (1 Amp) 60HZ, and the output voltage is DC24V (3Amp). When there is a short-circuit, a fuse on the transformer will be blown in order to protect the electrical equipment (Fuse: 1A~1.5A.). Should the above situation occur, the customer should seek professional assistance by calling a licensed electrician or by contacting customer service at 1-800-973-8374.
SAFETY PRECAUTIONS

SMALL CHILDREN AND PETS WARNING

After your full motion base has been unboxed, immediately dispose of packaging as it can smother small children and pets. To avoid injury, children and pets should not be allowed to play on or under the bed. Children should not operate this product without adult supervision. Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.

SAVE THESE INSTRUCTIONS!

Your Reverie Deluxe™ Adjustable Bed has been designed to provide you with the reliable operation and durability you expect. This product has been inspected and tested prior to shipment.
SAFETY PRECAUTIONS

RADIO FREQUENCY IS 433.92 MHZ.

FCC COMPLIANCE
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user’s authority to operate the device.

PRODUCT RATINGS

The lift motors in your Reverie Adjustable Bed are NOT designed for continuous use. Reliable operation and full life expectancy will be attained as long as the lift motors do not operate more than two (2) minutes over an eighteen (18) minute period, or approximately 10% duty cycle. Any attempt to circumvent or exceed this rating will shorten the life expectancy of this product and may void the warranty. The recommended weight restrictions on our full motion bases are as follows: Twin-300 lbs; Full-375 lbs; Queen-425 lbs; This full motion base will structurally support the recommended weight distributed evenly across the head and foot sections. Maximum weight per person is 250 pounds. This product is not designed to support or lift this amount of weight in the head or foot sections alone.

NOTE: Exceeding the recommended weight restrictions could damage your Adjustable Bed and void your warranty. For best performance, you should enter and exit the adjustable bed while it is in the flat or fully lowered position.

INTENDED USAGE

The electric adjustable bed should be installed with the head board brackets and/or the head of the frame should be positioned close to a wall.
PARTS LIST FOR **REVERIE DELUXE**™ ADJUSTABLE BED

**NOTE:** Before discarding any packing materials, check the adjustable bed frame carton and verify the following items in the parts list are included:

**PARTS LIST**

A. Remote Control (1)
B. Mattress Retainer Bracket (1)*
C. Bed Leg (6)
D. Inner Headboard Bracket (2)
E. Outer Headboard Bracket (2)
F. Retainer Bar Bolt (4)*
G. Headboard Bracket Bolt (6)
H. Retainer Bar Plate (2)*
I. 5/16 Inch Washer (12)
J. 5/16 Inch Locking Nut (6)
K. Allen Key (1)
L. Wrench (1)
M. Casters (6) - Optional

* Parts are attached to base for shipping

**REVERIE DELUXE**™ ADJUSTABLE BED
MODEL # A-AB-A18-WWM3-C
FRAME ASSEMBLY INSTRUCTIONS

STEP 1
Carefully lift the bed frame unit out of the shipping carton, keeping the unit top side down. Remove plastic from under-carriage of base. For safety reasons, this should be performed by 2 people.

STEP 2
Assembling Bed Legs:
Open the accessories box, take out the 6 legs, and thread them in a clockwise direction into the threaded holes in the frame.

NOTE: Tighten the legs securely to the frame with the allen wrench provided. Leave no space between leg and frame. DO NOT OVER TIGHTEN THE LEGS.

STEP 3
Remove and extend the power cord from the frame.

WARNING!
POWER CORDS MUST NOT INTERFERE WITH ANY ADJUSTABLE BED MECHANISMS.

STEP 4
Remove the plastic packaging from the bed base frame.

STEP 5
Carefully rotate the base frame over to the topside up position.

STEP 6
Plug the power cord into a grounded electrical outlet.

NOTE: Bed may be equipped with special locking casters. In order to prevent the movement of this product, all six casters should be in the locked position. You are strongly encouraged to place rubber caster cups or carpet squares (not provided) under the casters in addition to locking them in place. Although the casters lock and will not roll, they may slide.

NOTE: An Electrical surge protection unit is recommended (not included).
FRAME ASSEMBLY INSTRUCTIONS

STEP 7

This hand unit is a non-wired unit. Install the batteries into the wireless remote control (wired hand units do not require batteries).

Briefly activate all functions on the hand control to verify that all of the features are operational. If the bed does NOT operate, please refer to the TROUBLESHOOTING section of this manual.

STEP 8

Return the bed to the flat position and proceed to assemble the Mattress Retainer Bracket.

STEP 9

Use the Retainer Bolts (F) and Retainer Bar Plate (H) to fasten the Mattress Retainer Bracket (B) to the front of the bed Frame. (As shown in the diagram below).

NOTE: Use only the allen wrench provided to fasten the retainer bolts; DO NOT use a power screwdriver to tighten the bolts. DO NOT over tighten the mattress retainer hardware!

ATTENTION! Failure to follow the proper installation instructions may result in damage to your adjustable bed frame.

NOTE: It is important to position the bottom of the headboard cross member a maximum distance of 3 inches (76.2 mm) between the headboard and the top of the mattress. Do not exceed 3 inches (76.2 mm).

STEP 10

Install the headboard brackets to the bed base frame. Place one bracket on the left-hand side of the base and one bracket on the right-hand side of the base.

Headboard Installation

1. Use the hand control to raise the head of the bed in order to gain access to the bed base frame.
2. Place the Inner Headboard Bracket (D) into the C-channel frame making sure the bracket opening and the C-channel opening are facing each other. This will create a box shape. Place the Headboard Bracket Bolt (G) with a 5/16 Inch Washer (I) through the pre-drilled hole in the C-channel frame and pass it through the Inner Headboard Bracket. Use the 5/16 Inch Washer (I) and 5/16 Inch Locking Nut (J) and tighten the bolt in place. Repeat for the opposing side of the bed frame.

NOTE: If the adjustable frame is to be set up without a headboard, simply place a mattress on the frame. Installation is now complete. If a headboard is to be installed, proceed to step 10.
3. Place the open side of the outer headboard bracket (E) onto the exposed square tube of the inner headboard bracket (D). **This will create a tight fit between (D) and (E).** Place a Headboard Bracket Bolt (G) through the Outer Headboard Bracket (E) and into the Inner Headboard Bracket (D). Use a 5/16 Inch Washer (I) and 5/16 Inch Locking Nut (J) and hand tighten to allow for adjustment. Repeat same procedure for opposing side of the bed frame.

4. Ensure the headboard bracket is assembled a distance of 1.5 (38.1 mm) to 2 inches (50.8 mm) between the edge of the bed base and the headboard bracket assemblies.

5. Firmly tighten the headboard bolts (not included) to the end of the headboard bracket assembly.

6. Measure the distance of the center to center mounting holes in the headboard.

7. Measure the distance of the center to center mounting holes in the headboard bracket assemblies.

8. If the headboard brackets require adjustments, loosen the bolts that are holding the outer headboard brackets and move them to the necessary distance. Reinstall the bolts and firmly tighten.

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**STEP 11**

Place your mattress on top of your adjustable frame.

Typical **Reverie Deluxe™** installation is now complete. If the bed is equipped with a programmable setting or options, refer to the Hand Control Guide for more information.
WIRELESS HAND HELD CONTROL FOR REVERIE™ DELUXE

LED Signature Light

A. Raises Head Section of the Bed

B. Lowers the Head Section of the Bed

C. Raises Foot Section of the Bed

D. Lowers Foot Section of the Bed

E. Returns both HEAD & FOOT to FLAT position (hold 3 seconds)

N. Zero Gravity

F. Increases Massage Intensity (HEAD).

G. Decreases Massage Intensity (HEAD).

H. Increases Massage Intensity (FOOT)

I. Decreases Massage Intensity (FOOT)

J. Stops ALL Massage Features

K. Alternates between Massage Wave Speeds 1, 2 and 3

L. Turns ON 1 of 3 Massage Wave Speeds
Operating Instructions

HEAD AND FOOT ADJUSTMENT (A, B, C, D)
- Adjusts the head and foot sections to the desired positions.

BED “FLAT” BUTTON (E)
- Levels the bed to the flat position when the button is pressed and held for 3 seconds.

NOTE: The “FLAT” cycle can be interrupted and cancelled by pressing the head or foot adjustment buttons (A, B, C, and D).

HEAD AND FOOT MASSAGE ADJUSTMENTS (F, G, H, I)
- Turns on the corresponding massage unit (starting at intensity 5 of 10)
- Slowly increases or decreases massage intensity. To increase massage intensity, press (+) button. To decrease massage intensity, press (-) button.

NOTE: The lowest setting will turn off the corresponding massage unit.

STOP BUTTON (J)
- Press for 2 seconds to stop all massage features.

NOTE: The massage feature is designed to automatically shut off after 30 minutes of continuous use.

FULL BODY MASSAGE FUNCTION (K)
- Turns on both head and foot massage motors and alternates between Wave Modes 1, 2 and 3.

WAVE MASSAGE MODE (L)
- Turns on both head and foot massage motors to one of the 3 wave functions.

NOTE: You must stop the massage before you can switch to another wave function or to the full body massage.

ATTENTION: If the massage motors are operating and the “FLAT” button (E) is pressed, the massage motors will stop operating during the lowering of the bed frame. After 30 seconds, the massage motors will resume operation.

READING AND WATCHING TV (M)
- Raises the HEAD to an upright position for reading or watching TV.

ZERO GRAVITY (N)
- Allows your legs to be lifted to a position slightly above the chest, which enables blood flow to easily circulate back to the heart, thus reducing stress and fatigue.

Additional Remote Features

The Reverie Deluxe™ uses a RF (Radio Frequency) hand control system.

NOTE: This bed may have minor intermittent performance due to RF Interference. This is a normal operation of the bed and is not a defect.

The buttons are backlit, when a button is pressed, to aid in the visibility of the remote in low light environments.

Customers can control the remote without facing the receiver (best transmission range is within 9 feet or 3 meters).
Safety

> If there is an overload weight condition on the head or foot mechanism, the control unit will automatically stop all functions.

**NOTE:** Once the excess weight is removed, the control unit will automatically start all functions after 30 seconds.

> If the massage motors are continuously used for a 30 minute period, the motors will automatically shut down.

**NOTE:** After 5 minutes, the vibrating massage function will again be available for use.

> The input transformer voltage is **AC 120V 60 HZ**, the output voltage is **DC 24V 3A**. When there is a short circuit, a fuse on the transformer will be blown in order to protect the electrical equipment (Fuse: 1A~1.5A).

**ATTENTION:** When the above situation occurs, the customer **MUST** seek professional assistance.

Notice

The changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

**Important Note**

> To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user’s authority to operate the device.

**THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES.**
**OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:**
1. **THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE**
2. **THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.**
Notice

> Only replacement remote controls require user programming.

STEP 1
Place batteries into the remote control (2xAA batteries).

STEP 2
Ensure the bed is plugged into a functioning outlet.

STEP 3
Press the learn button for 3 seconds.

STEP 4
When the Green LED signature light illuminates, the RF frequency code setting function will be activated.

Figure 1: Press “Learn Button” to initiate the RF learning Mode.

NOTE: If a new signal is not received, it will reset itself to normal mode in 10 seconds.

STEP 5
Press any button on the remote control.

Figure 2: The Green LED will light up when the control box is in the learning mode.

Figure 3: Hand held remote control
STEP 6

When the receiver light flashes, you have completed the learning process of the RF frequency code.

Figure 4: A flashing Green LED indicates the control box has received the remote control signal.

PAIRING INSTRUCTIONS FOR JOINING 2 BASES

1 Wireless Remote Control and 2 Reverie Deluxe™ bed frames.

> Follow the directions for the 1 hand remote control and 1 adjustable bed frame.
> Once Step 1 is complete, repeat the directions for the 2nd adjustable bed frame using the same hand control.
Your Reverie Deluxe™ adjustable base has an emergency lowering feature in the event that your base is in the raised position and has lost power due to a power outage.

STEP 1

Locate and remove the cover for the 9 volt batteries.

![Figure 1: 9 volt batteries cover.](image1)

STEP 2

Install the two (2) alkaline 9 volt batteries.

![Figure 2: Install 9 volt batteries.](image2)

STEP 3

Replace the battery cover.

![Figure 3: Replace battery cover.](image3)

STEP 4

Press the “FLAT” button (E) or the individual lowering buttons (B, D).

![Figure 4: Lower the bed using the 9 volt battery backup system.](image4)

Your bed should lower to the flat position.

**NOTE:** The two (2) 9 volt batteries are only intended to be used once. After you complete the emergency lowering, the batteries need to be replaced with new alkaline batteries.
In the event the *Reverie Deluxe™* adjustable bed fails to operate, investigate the symptoms and possible solutions provided in the chart below:

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hand control LED illuminates and appears to be operable but will not activate the bed.</td>
<td>• Verify the power cord is plugged into a working, grounded electrical outlet. <em>A grounded, electrical surge protection device is recommended.</em> Test the outlet by plugging in another working appliance.</td>
</tr>
<tr>
<td>No features of the <em>Reverie Deluxe™</em> will activate.</td>
<td>• Program the hand control (see the <em>Hand Control Guide</em>, included with this product, for programming procedures). If equipped with a power down box, make certain the power down box is easily accessible. Relocate the power down box if required.</td>
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<tr>
<td></td>
<td>• Unplug the power cord, wait 45 seconds and plug it in to reset the electronic components.</td>
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<tr>
<td></td>
<td>• The electrical circuit breaker may be tripped. Check the electrical service breaker box to verify.</td>
</tr>
<tr>
<td></td>
<td>• The surge protection device or electrical outlet is defective. Test the outlet by plugging in another working appliance.</td>
</tr>
<tr>
<td>Hand control LED will not illuminate.</td>
<td>• Replace the batteries in the hand control.</td>
</tr>
<tr>
<td></td>
<td>• Ensure the batteries are installed correctly.</td>
</tr>
<tr>
<td>Head or foot section will elevate but will not return to the horizontal (flat) position.</td>
<td>• The bed mechanism may be obstructed. Elevate the bed and check for an obstruction. Remove the obstruction.</td>
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<tr>
<td></td>
<td>• The head section may be too close to the wall.</td>
</tr>
<tr>
<td></td>
<td>• The headboard may be too close the edge of the mattress. Verify a 1.5” (38.1mm) to 2” (50.8mm) distance is between the headboard brackets and the mattress. Adjust if required.</td>
</tr>
<tr>
<td>Head or Foot Lift Function has minor interference during operation.</td>
<td>• Check batteries in remote, replace if necessary.</td>
</tr>
<tr>
<td></td>
<td>• Make sure that you are following the duty cycle of the motors (do not operate more than three (3) minutes over a thirty (30) minute period, or approximately 10% duty cycle).</td>
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<tr>
<td></td>
<td>• Press the lift buttons squarely &amp; accurately.</td>
</tr>
<tr>
<td></td>
<td>• Remote may be experiencing common Radio Frequency Interference from other radio transmitting devices.</td>
</tr>
<tr>
<td>Excessive massage motor noise.</td>
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<td>-------------------------------</td>
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<tr>
<td>• If the bed is located on hard surface flooring, place carpet pieces or rubber pieces under each leg or caster of the bed.</td>
<td></td>
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<tr>
<td>• Elevate the head or foot section a short distance (with the hand control) to realign the lift/lower mechanisms with the bed support platform.</td>
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<tr>
<td>• Verify that the bed is not positioned against a wall, nightstand, or other object that may cause the vibration or noise.</td>
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</tr>
<tr>
<td>• If the <em>Reverie Deluxe™</em> is installed over a bed frame, verify the massage motors are not causing the bed frame (or bed frame components) to vibrate.</td>
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</tr>
<tr>
<td>• Verify that the headboard attachment hardware is firmly tightened (if used).</td>
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</tbody>
</table>
20-YEAR LIMITED WARRANTY

Ascion, L.L.C. ("Ascion") warrants this motorized bed frame or motorized bed foundation (hereinafter referred to as "adjustable bed" or "adjustable beds") to the consumer who is the original purchaser (the "purchaser," subject to the terms and conditions set forth herein). This warranty begins on the "warranty commencement date" which is the date of purchase for new unused adjustable beds and the date of manufacture for adjustable beds that have been used as floor or display models. Thus, on a floor model adjustable bed, the warranty is a portion of the limited 20-year warranty. If original proof of purchase is not provided by purchaser, Ascion reserves the right to determine the adjustable bed is not covered by this warranty or to use the manufacturing date as the warranty commencement date. This "Limited Warranty for Adjustable Beds" ("Limited Warranty," "limited warranty," "warranty") extends only to the original purchaser and may not be transferred.

YEAR 1- FULL COVERAGE OF PARTS AND LABOR

This adjustable bed is warranted against defects in the workmanship or materials for a period of up to one (1) year from the warranty commencement date. Upon receiving reasonable notice during the first year from the warranty commencement date, Ascion will send replacement parts (at no cost to the purchaser) for any defective adjustable bed part to the purchaser, and Ascion will pay all pre-authorized labor and transportation costs associated with the repair or replacement of any parts Ascion determines to be defective. This one (1) year warranty shall not apply if purchaser does not return any and all defective parts to Ascion within 15 days of purchaser’s receipt of replacement part(s).

YEARS 2 AND 3 - FULL COVERAGE OF PARTS ONLY

Upon receiving reasonable written notice at any point in time that is more than one year and up to three years from the warranty commencement date, Ascion will offer replacement parts for any defective adjustable bed part to the purchaser. This two (2) year warranty shall not apply if purchaser does not return any and all defective parts to Ascion within 15 days of purchaser’s receipt of replacement part. Purchaser shall bear all service, transportation, labor, and shipping costs related to the delivery and/or replacement of the defective part.

YEARS 4 THROUGH 20 - PRORATED COVERAGE OF PARTS ONLY

Upon receiving reasonable written notice at any time after three years and up to twenty years from the warranty commencement date, Ascion will offer replacement parts (upon terms and conditions set forth in this paragraph) for any mechanical bed part found to be defective. Electronics, electrical components, drive motors and massage motors are excluded. Purchaser shall pay 1/17th of the then current replacement cost of the defective part multiplied by a number equal to three subtracted from the number of years after the warranty commencement date written notice of a warranty claim has been given to Ascion. Any consumer of an Ascion adjustable bed shall bear the remainder of the cost of the replacement part. This seventeen (17) year warranty shall not apply if purchaser does not return any and all defective parts to Ascion within 15 days of purchaser’s receipt of replacement part. In those cases where the seventeen (17) year warranty applies, the purchaser shall bear all service, transportation, labor, and shipping costs related to the delivery and/or replacement of the defective part. With respect to adjustable beds that are more than twenty (20) years after the warranty commencement date, the purchaser shall bear the entire cost of repair and replacement of all parts and materials, including labor and transportation.
ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply: (a) to any damage caused by the purchaser; (b) if there has been any unauthorized repair or replacement of adjustable bed parts; (c) if the adjustable bed has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any way inconsistent with the operation and maintenance procedures outlined in the Owner’s Manual, this warranty, and any other applicable document published or approved by Ascion; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by any Reseller of the adjustable bed; (Contact the Reseller or other relevant party for warranty information on these items.); (e) if there have been any unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the adjustable bed or for finding an unsatisfactory power connection; (g) if the recommended weight restrictions are not followed (300lbs—Twin; 375lbs—Full; 425lbs—Queen). If any of the foregoing conditions identified in (a) – (g) exist, the warranty will be void.

Repairs to or replacement of the adjustable bed or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period.

The decision to repair or to replace defective parts under this warranty shall be made exclusively by Ascion in its sole and exclusive discretion.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY ON THE PART OF ASCION, L.L.C., AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES, DIVISIONS OR AFFILIATES FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses.

UNLESS OTHERWISE EXPRESSLY STATED IN THIS DOCUMENT, ASCION, L.L.C., AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES, DIVISIONS AND AFFILIATES EXPRESSLY DISCLAIM ANY OTHER WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND FREEDOM FROM DEFECTS AND WORKMANSHIP.

Some states may not allow the exclusion or limitation of incidental or consequential damages in some circumstances, so the above limitation or exclusion may not apply to every purchaser. This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state. This warranty is valid in all states of the United States except Alaska, Hawaii, and Puerto Rico.

IF YOU EXPERIENCE ANY TROUBLE WITH YOUR ADJUSTABLE BED DURING THE WARRANTY PERIOD, PLEASE CONSULT THE TROUBLESHOOTING GUIDE PROVIDED WITH YOUR ADJUSTABLE BED AND ONLINE (IF APPLICABLE), OR THE TROUBLESHOOTING VIDEO PROVIDED ONLINE (IF APPLICABLE). IF PROBLEMS PERSIST AFTER FOLLOWING THESE INSTRUCTIONS, PLEASE CALL:

1-800-973-8374

PLEASE HAVE YOUR RECEIPT READY AND AVAILABLE.

THANK YOU AND ENJOY YOUR ADJUSTABLE BED!

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